



Agreed Minimum Standards of the Regional Observer Programme

Item	Standard Required
<p><u>Authorization Process</u></p> <p>Authorisation process is the standards required to obtain interim and full authorisation to be part of the ROP.</p> <p>The process of gaining full authorisation is to be carried out following an audit of the programme to ensure that standards are in place or are being developed</p>	<p>The Secretariat will authorize national observer programmes, rather than individual observers; this is consistent with the Convention text. CMM-2007-01 Para 12(b) also states that the Secretariat will authorize observer providers.</p>
	<p>ROP expectation on the authorisation process used to be part of ROP.</p> <p>Before auditing takes place the programme will have been interim authorised by the Secretariat according to the rules and standards as adopted by the Commission.</p> <p>This will necessitate all programmes to:</p> <ul style="list-style-type: none"> • Supply manuals and guides to the Secretariat • Nominate a National ROP Observer Coordinator • Supply lists of all current observers. • Supply an official letter requesting ROP inclusion.

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<p><u>Manuals & Work Books</u></p> <p>Manual is defined by the ROP as publications that serves to direct or indicate to an authorised observer by hard copy or electronic copy with information to assist with the roles and duties they are expected to carry out as an observer,</p> <p>Workbook is defined as a book pad or electronic tablet that contains data collection forms, instruction or formats that an observer will be required to complete while carrying out their duties.</p> <p>Manuals and Workbooks may be a series of guides or may be produced as one publication.</p>	<p>The ROP standard agreed by the Commission for “Observer Manual/ Guidelines/Work books will be:</p> <p>CCMs have and use their respective Observer Manual/Guidelines and submit copies of these to the Secretariat.</p> <p>Each CCM National Observer Programme and Sub-Regional Observer Programmes will provide copies of their respective Observer Workbooks to the Secretariat.</p> <p>ROP expectation on the content of Manuals & Work books</p> <p>Observer Manuals and Work books may include a number of publications or formats that an observer will use for guidance when carrying out duties on an observer trip. Manuals will be relevant to, and will contain current requirements and information for the use by the observers of the national programme.</p> <p>Manuals may be inclusive or may be produced individually and should include, but is not limited to; observer operations guides, species ID guides, gear type & electronic guides, guides on reporting and handling species of special interest. Guidelines on collecting, security and handling of data collected by the observer including, photo, videos, digital images and any other form of data collection. General operational guides and data collection guide lines</p> <p>At least one manual/workbooks issued to an observer commencing a Regional Observer Programme (ROP) trip should contain annexes or sections on the requirements of the *Conservation Measures of the Commission (CMMs) and the details of the ROP.</p> <p>Copies of all national Manuals/Work books must be provided to the Secretariat of the WCPFC.</p> <p>*Note Handbook of CMMs for WCPFC ROP’s is available to all observers.</p>

Item	Standard Required
<p><u>Observer Coverage</u></p> <p>Observer coverage for each gear type is determined by the Commission.</p>	<p>Observer coverage for purse seiners is 100 % determined by Commission to Start Jan 2010</p>
	<p>Observer coverage is 5% annually for long liners determined by Commission to be in place by June 2012.</p>
	<p>ROP expectation on coverage used in the ROP</p>
	<p>Observer placements coverage information by Commission authorised Regional Observer Programmes ROP's are to be conveyed to the Secretariat on a quarterly basis, preferably Feb, May, August, November.</p> <p>Metrics for coverage for long liners includes, coverage; by trip; hook numbers; number of observer sea days; observed fishing days; observed sets.</p>

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<p><u>Data Fields</u></p> <p>Data Fields and Minimum Data Standards are defined as Minimum Data Fields approved by the Commission for collection by ROP observers.</p>	<p>The agreed standard for “Data Fields, Management, Distribution and Use” will be that CCMs will use existing data field formats collected by their national or sub regional observer programmes and that also they will ensure that the Commission minimum data standard fields for the ROP are included in their data collection formats.</p>
	<p>ROP expectation on the collection of ROP Minimum Standard Data fields</p> <p>ROP data includes data collected by an observer when they are on the high seas or in zones other than the flag of the vessel they are aboard.</p> <p>Programmes may continue to use their own formats; however programmes will need to review the data collected by their observers to include the minimum data fields required by the Commission.</p> <p>Data collected by national (NOP) or sub regional observer programmes (SOP) on ROP trips, (original hard copy or unaltered scanned copy) will be sent to the Commission designated data provider (SPC) or to the Commission Secretariat as soon as practical after the return of an observer from their trip.</p> <p>All ROP observer data is confidential and may not be distributed or given to any unauthorized organisation or person without going through the Commission data access procedures and approval of the Executive Director of the WCPFC.</p>

Item	Standard Required
<u>Observer Trainers</u>	The ROP standard agreed by the Commission for “Observer for observer Trainers will be:
<p>“Observer Trainers” are persons who have been authorized by the NOP to train observers on their behalf. Trainers may be internal to the programme or may be specialists brought in from other programmes or organisations.</p>	<p>“CCMs will use existing national and sub-regional training standards. CCMs will develop trainer qualifications, available for review by the Secretariat.”</p>
	<p>ROP expectation on the use of trainers</p>
	<p>The best training instructors are those who have</p> <ul style="list-style-type: none"> • an intimate knowledge of observer work, data collections and reporting • experienced conditions at sea as an observer, • a good understanding of the fishery and the management of that fishery, • to be able to communicate training messages in clear and straight forward manner. <p>Observer Trainers should have undergone a series of training programmes designed to educate persons in the training of observers.</p> <p>NOP/SOP Programme Coordinators should also take part in the training, in order to develop closer relationships with their potential observers.</p>

Item	Standard Required
<p><u>Training</u></p> <p>Training should include but not be limited to</p> <ol style="list-style-type: none"> 1. Fisheries management; 2. Understanding MCS; 3. WCPFC Convention and related CMMs; 4. Importance of observer programmes, understanding authority and responsibilities of observers 5. Safety at sea – emergencies at sea, survival at sea 6. First Aid 7. Species identification, including target, non-target, protected species, etc. 8. Fishing vessel & Gear types 9. Vessel identification & markings 10. Techniques of verification of catch logbooks 11. Techniques of estimating catch and species composition 12. Fish sampling, Measuring and Weighing techniques. 13. Preservation of samples for analysis; 14. Data collection codes and data collection formats 15. Use of digital recorders 16. Knowledge of navigation including latitude/longitude; compasses; bearings;; chart work; plotting a position; 17. Electronic equipment & understanding their operations 18. The use of radios & communications 19. Verbal debriefing & Report Writing 20. Health at Sea issues 	<p>Standard for “Observer Training” is that training programmes should be linked to the Commission’s decisions in place, available for review and training programme materials provided to the Secretariat</p> <hr/> <p>ROP expectation on the Training of Observers for the ROP</p> <p>Without specially designed training an observer programme will suffer from unprofessional behavior, poor data outputs and lack of respect from the industry and other sections of the fisheries management authorities. Training must therefore be considered as a key element in the development of an observer programme.</p> <p>The qualifications and background of current or potential observers must be analyzed in relation to the objectives of the programme and any proposed programme structure.</p> <p><u>Instructors</u> The best training instructors are those who have an intimate knowledge of observer work, have experienced conditions at sea, have a good understanding of the fishery, and can communicate training messages in clear and straight forward manner. NOP/SOP Programme coordinators should also take part in the training, in order to develop closer relationships with their potential observers.</p> <p><u>Venues</u></p> <p>Training should be conducted in suitable training facilities with appropriate equipment. Marine colleges are favorable venues for observer training but are not essential.</p> <p><u>Education/ Entrance</u></p> <p>Qualifications for entry to observer training may vary from programme to programme. Some may require a degree level applicant, others a high school level and others may be required to participate in an entrance exam before being accepted into an observer course. Regardless of the entrance criteria the output of the training is the important result.</p> <p><u>Certification</u></p> <p>Observers will be authorised by these training programmes and must reach a high level of competency. Observer will be required to be categorized as fully trained in one or all of the gear types below</p> <ol style="list-style-type: none"> a) Purse seine b) Longline c) Pole and Line d) Other gear types Troll, Trawl, hand line etc

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<p><u>Sea Safety</u></p> <p>Sea Safety involves the training of sea safety procedure observer receive before they are permitted to carry out duties on board a vessel at sea.</p>	<p>The standard for “Sea - Safety” is that all ROP observers must undergo training in sea safety and emergency procedures to an international standard and that such training procedures be made available to the Secretariat.</p>
	<p>ROP expectation on Sea Safety</p> <p>All observers are trained to an international standard on Safety at Sea by a certified person, school, college or maritime authority.</p> <p>Sea safety training should include instructions in the use of life rafts, life vests, first aid, fire extinguishers, rescue protocols and communications and other essential elements of safety.</p> <p>Observers should be made aware that they have the right to refuse to board a particular vessel if they consider it to be un-safe.</p>

Item	Standard Required
<p><u>Briefing and Debriefing Training</u></p> <p>Debriefing Training will be specialised training by qualified person/s., of a group of participants selected by a rigorous selection criteria to become fully authorised observer debriefers of all gear types.</p>	<p>The Interim Standard for qualification of observer debriefers is that debriefers will be experienced in observer matters and that CCMs will use existing national and sub-regional programme standards for debriefers. CCMs will prepare qualifications for a debriefer, available for review by the Secretariat.</p>
	<p>ROP expectation on the briefing and debriefing of the training of Observers for the ROP</p> <p>Debriefer trainers should have undergone training programmes designed to educate them in the techniques of interviewing observers and to debrief observer collected information and material.</p> <p>Debriefer training instructors should have:</p> <ul style="list-style-type: none"> • an intimate knowledge of observer work, data collections and reporting; • experienced conditions at sea preferably as an observer, • a good understanding of the fishery and the management of that fishery; • good communication skills that can give clear and understandable messages in a straight forward manner; <p>Note *</p> <p>Where practical NOP/SOP Programme coordinators should also take part in the training, in order to develop closer relationships with their potential debriefers and observers.</p>

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<p><u>Briefing and Debriefing</u></p> <p><u>Briefing</u> of observers is a specially arranged session with the observer and a provider endorsed briefing person, to ensure that they understand clearly the roles and duties the observers are expected to carry out on a vessel before a trip.</p> <p><u>Debriefing</u> of observers, is a specially arranged session with the observer and a provider endorsed debriefer to ensure that the data and information collected by an observer is checked for discrepancies and can be corrected before the Information is entered into a data base or used for analysis..</p> <p>It is also a period when the observer can report critical incidents for further attention.</p>	<p>The interim standard for “Briefing and De-briefing of observers” is that there is a system for briefing and de-briefing of observers in place and documentation describing briefing and de-briefing available to the Secretariat</p>
	<p>Expectation on the “Briefing and Debriefing” of Observers for the ROP</p>
	<p>Different stages of briefing may be carried out before an observer departs on their trip</p> <p>1st stage Observers to be briefed by the provider</p> <p>Observer and vessel briefed together by authorised briefers or officer.</p> <p>This may be done separately or combined in the one debriefing if time does not permit two briefings.</p> <p>When briefing or debriefing the following should apply:</p> <ul style="list-style-type: none"> • Briefings/debriefings must be facilitated by an experienced facilitator and should be conducted at the beginning and end of an observer trip. • Briefings/debriefings standards should follow a consistent format. • Briefing should provide opportunities to ensure that both the captain and observer fully understand the role of the observer on board the vessel. • Observer providers authorised by the Commission ROP are to ensure rigorous and continuous briefing/debriefing of their observers is carried out. • The utmost effort is made to ensure that a new observer should not be placed unless a proper briefing meeting can be arranged. • Debriefing should occur as soon as is practical after the observer leaves the vessel.

Item	Standard Required
<p data-bbox="142 163 493 275"><u>Coordinating Observer Placements and the Deployment of Observers</u></p> <p data-bbox="142 300 526 495">The provider of the observers will be responsible for the deployment of the observer and will ensure the selected observer is provided with all possible assistance to board a vessel.</p>	<p data-bbox="565 180 1461 344">The standard for “Coordinating Placement” is the WCPFC National Observer Programme Coordinator should be in place, there should be a system for observer placement administration and documentation describing observer placement should be provided to the Secretariat. Measures to check on deployment procedures will be developed by the Secretariat</p> <p data-bbox="565 369 1360 432">ROP expectation on Coordinating Observer Placements and the Deployment of Observers</p> <p data-bbox="565 453 1419 617">It is the responsibility of the observer provider to administer observer placement including costs which may be recovered by various means. Providers should organise the final payment of the ROP observers salary and sea allowances provided all commitments are completed as soon as practical after the observers return to port;</p> <p data-bbox="565 638 1312 663">The provider will be expected to carry out the following functions;</p> <ol data-bbox="565 684 1461 1713" style="list-style-type: none"> 1) Communicate to flag State about intending deployments and arrange date and time of boarding’s. 2) Communicate to the ROP observer on the agreed boarding date and time 3) Assist with the procurement of observer visas, entry permits, waivers and any travel documents required to transport the observer to the departure or arrival port of the vessel. 4) Organize all travel arrangements including air, bus or ferry schedules; 5) Brief ROP observer on any prioritized scientific, biological, management and operational data that is required to be collected for each trip; 6) Coordinate a briefing of the ROP observer and the vessel captain or master before departure to advise on the CMM and other obligations regarding the observer and vessel. 7) Check the safety standards of the vessel before the observer departs; 8) Ensure all relevant equipment to the ROP observer for carrying out their duties, including the collection of data and biological sampling is supplied. 9) Supply forms and workbooks in whatever format is used in the national programme, but ensuring that it contain the ROP minimum data standards; 10) Ensure the vessel understands that the observer has to have proper accommodation and bedding; 11) Arrange another vessel for boarding preferably from the same flag State fleet if due to unforeseen circumstances the target vessel becomes unavailable due to mechanical or other problems such as safety, and is not favourable to the placement of an ROP observer; 12) Arrange communication schedules with observers for the time they are on board the vessel; 13) Debrief the ROP observer, using ROP authorised debriefers as soon as possible on their return to port; 14) Collect from the observer all data, images, and reports after their trip; 15) Ensure all data obligations made at WCPFC meetings on ROP data is followed. 16) maintain regular contact with the observer after their return to provide technical support, personal support, and information on new developments, and to assure the ROP observer is in good health after the trip, and to inform the observer of any future boarding’s or relevant issues arising from the trip just completed;

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<p data-bbox="142 226 496 260"><u>Equipment and Materials</u></p> <p data-bbox="142 277 526 441">Equipment and materials is equipment and materials that an observer will require to safely carry out their roles and tasks on board a vessel.</p>	<p data-bbox="560 247 1445 344">The standard for “Equipment and Materials” is that observers are provided with appropriate equipment, including safety equipment to carry out their roles and tasks on board a vessel.</p> <p data-bbox="560 390 1347 424">ROP expectation on the equipment and Materials of Observers</p> <ul data-bbox="560 470 1455 768" style="list-style-type: none"> • Equipment and Materials should be dependent of gear type. • Equipment should be dependent on climate area the vessel is fishing. • Safety equipment includes items, hard hats, proper deck working boots or shoes, gloves and protective sun glasses. • Observers should not board vessels until they have been fully kitted out • Equipment for work must be in a good working order and safety gear should have regular checks.

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<p data-bbox="142 955 467 989"><u>Vessel Safety Check list</u></p> <p data-bbox="142 1026 318 1060">(VSC) format</p> <p data-bbox="142 1077 522 1207">VSC format should be designed to evaluate the Safety of the vessel before an observer makes a boarding.</p> <p data-bbox="142 1224 509 1388">The Commission has a guideline format on the ROP section of the WCPFC Website and national formats should be similar or the same.</p>	<p data-bbox="560 976 1458 1106">The interim minimum standard for a Vessel Safety Checklist (VSC) will be that a CCM should have a VSC in place, and to be used prior to an observer boarding a vessel; and if not in place, CCMs may use, as a guideline, the VSC developed by the Commission.</p> <p data-bbox="560 1178 1127 1211">ROP expectation on Vessel Safety for the ROP</p> <p data-bbox="560 1228 1463 1291">All programmes will have a vessel safety format that can be used to determine if a vessel is safe for an observer to board.</p> <p data-bbox="560 1308 1463 1371">If not using the Commission VSC format, observer programmes should submit copies of their VSC to the Secretariat.</p> <p data-bbox="560 1388 1347 1421">A VSC will apply before each boarding of an observer on a vessel.</p> <p data-bbox="560 1438 1463 1501">Observer has the right to refuse the boarding if the VSC highlights that the vessel does not comply with expected standards.</p>

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<p><u>Insurance and Liability</u></p> <p>Providers are to show that their observers have health, safety and liability insurance available to them before embarking on an observer trip.</p>	<p>The Interim Standard for Insurance of Observers for ROP duties is that CCMs will use existing national standards for health and safety insurance. CCM providers of observers will make sure an observer placed on a vessel for ROP duties, has health and safety insurance.</p>
	<p>ROP expectation on Insurance and Liability for observers</p>
	<p>The observer programme will have in place the following:</p> <ul style="list-style-type: none"> ➤ A national health and safety standard for insurance available for all observers. ➤ A checking system ensuring that Observers are insured at all times during their employment.

Item	Standard Required
<p><u>Code of Conduct</u></p> <p>Code of Conduct should provide a set of guiding principles relating to accepted behaviour and standards of conduct while serving as an ROP Observer</p>	<p>The agreed standard for “Code of Conduct” is that each CCM should have a Code of Conduct in place, available to each observer, available for review and if not in place, to be developed.</p>
	<p>ROP expectation on Code of Conduct</p> <ul style="list-style-type: none"> ➤ Code of Conduct will be monitored by the observer provider that supplies the observer for ROP duties. ➤ Alleged breaches reported by a vessel captain, or master, of the Code of Conduct by an ROP observer will be investigated by the observer provider. ➤ A written copy of the allegation will be forwarded to the Commission Secretariat by the Flag State or provider. ➤ The observer provider will investigate the allegations, and according to the results of their investigation, they will make recommendations on any action to be taken. ➤ The recommended action by the observer provider will be reported to the vessel flag State and to the Secretariat of the Commission who will include the findings in their annual report to the TCC and Commission.
	<p>After considering the investigation carried out by the Observer Provider, the Commission will have the right to decide whether the observer involved will be restricted or is permitted to perform any further duties for the ROP.</p>

Item	Standard Required
<p data-bbox="142 226 402 262"><u>Dispute Settlement</u></p> <p data-bbox="142 277 522 510">Dispute occurs when two or more parties disagree over matters involving the roles and tasks of the observer, operations of the vessel, or any other issue involving the observer and a second party.</p> <p data-bbox="142 548 496 709">The programme will have procedures to prevent the escalation of conflict, through mediation, facilitation, conciliation, and training.</p> <p data-bbox="142 730 519 863">Disputes resolution may require the appointment of an appropriately-composed expert or technical panel.</p>	<p data-bbox="565 243 1463 342">The standard for “Dispute Settlement” is a dispute resolution mechanism in place, and if not in place, to be developed, and a description of the dispute resolution mechanism provided to the Secretariat</p> <p data-bbox="565 390 1276 422">ROP expectation on Dispute Settlements used in the ROP</p> <p data-bbox="565 464 1141 495">The programme will have in place the following:</p> <ul data-bbox="597 506 1463 709" style="list-style-type: none"> • procedures to report disputes for both the observer and the vessel; • consultations process allowing all parties to make statements; • process to determine a resolution of the problem through mediation, facilitation and conciliation; • process to appoint an appropriately-composed expert or technical panels if required to resolve the dispute;

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<p data-bbox="142 1058 358 1094"><u>Communications</u></p> <p data-bbox="142 1104 519 1266">Communication means that the observer must be aware of the use of communications equipment on board a vessel for their use when required.</p>	<p data-bbox="553 1079 1463 1178">The standard for “Communications” is that observers have access to appropriate communication facilities, including emergency communication facilities while on board a vessel.</p> <p data-bbox="553 1209 1360 1241">ROP Expectation on Communications for Observers of the ROP</p> <ul data-bbox="586 1251 1463 1587" style="list-style-type: none"> • Providers should have established regular communication procedure with their observers during a trip; • Providers should ensure that observers understand Safety Communication Codes and protocols before boarding a vessel; • Providers should inform the vessel that they must allow the observer to have access to Communications and should assist when required; • Work related communications should be paid for by the provider unless other arrangements are in place. • Private communications should be available but paid for by the observer.

<p>Item</p> <p><u>Performance of Observers</u></p> <p>Measuring Performance of an observer” is a means to report on the performance of the observers with the programme.</p>	<p>Standard Required</p>
	<p>The standard for “Measuring Performance” is a means to report on the performance of the observer programme and a means to report on the performance of individual observers as part of the annual reporting requirements established by the Commission.</p>
	<p>ROP expectation on performance of observers used in the ROP</p>
	<p>Observers shall be:</p> <ul style="list-style-type: none"> • trained and certified /authorised by their programmes; • trained to acceptable Commission standards; • expected, to collect quality data; • expected to make comprehensive and detailed written reports; • expected to show well-mannered behaviour on trips or when travelling to or from vessels; • clear of any criminal record; • able to travel through or to any country;

<p>Item</p> <p><u>Conservation and Management Measures</u></p> <p><u>CMM’s</u></p> <p>Providers should display the procedures and mechanism in which they keep observers informed on CMM requirements and should have the ability to carry out additional training on a regular basis of the monitoring requirements.</p>	<p>Commission Requirements</p>
	<p>The providers are to ensure that all observers fully understand the content of the CMM’s especially in relation to their roles and tasks in monitoring the CMM,s</p>
	<p>ROP expectation on CMM’s for observers</p>
	<p>The observer programme will have in place the following:</p> <ul style="list-style-type: none"> • A system to ensure all the programme and observers are continually updated on the requirements of the CMM’s • Ability to ensure observers can be trained in the monitoring of new tasks and roles brought about by the monitoring provisions of the CMM/s <p><i>Note* that the WCPFC Secretariat publishes a “Hand book of CMMs for WCPFC ROP observers” these hand books are available in electronic format on the WCPFC Website; or a hard printed copy is sent to all observer providers for distribution to observers. The hand book is updated annually and all providers are to ensure the correct dated copy is given to observers before they depart on a trip.</i></p>

<p><u>Item</u></p>	<p>Commission Requirements</p>
<p><u>Observer Safety at Sea and Emergency Action Plan (EAP)</u></p>	<p>To assist observers with Safety at Sea the following has been made mandatory from Jan 1st 2017.</p>
<p>As part of responsibility of running and maintaining a ROP authorised national and sub regional observers programme; employers/providers must support observers in their ability to carry out their duties unimpeded and in a safe working environment.</p>	<p>1. Each ROP authorised observer programme shall ensure that observers from their programme will be provided before any boarding for a trip,</p> <ul style="list-style-type: none"> • An approved independent two way communication satellite device*; and • a waterproof personal lifesaving beacon. <p><i>*Noting that this may consist of a single device such as “Satellite Emergency Notification Device” or it may be a combination of an independent satellite-based system such as a Sat phone plus a portable lifesaving beacon (PLB).”</i></p> <p>2. Each CCM with an ROP authorised observer programme will ensure that they have an “Emergency Action Plan” (EAP) in place to accommodate any reported observer emergency including interference, harassment, intimidation and other personal safety issues.</p>
<p>To ensure that independent communications is available to an Observer; a “Two Way Communication Device” must be issued to all ROP observers on all trips.</p>	<p>ROP expectation for Observer Providers</p>
<p>Observer safety is an issue of the highest and utmost importance and there must be a process in place (Emergency Action Plan (EAP) to handle reports that an observer may make on issue of safety including instances of harassment, intimidation, or assault.</p>	<p>The Commission relies heavily on the scientific and monitoring data collected by observers in order to meet its objectives and observers must be able to do their jobs unimpeded and in a safe working environment, free from interference, harassment, intimidation, and assault. Each ROP authorised observer programme shall ensure that observers from their programme will be provided before a boarding for all trips, an independent two way communication satellite device and an approved personal lifesaving beacon; noting that both requirements may be combined in one instrument.</p> <p>There shall also be established in each programme a 24 hr emergency contact for the observer. The 24hr service need not be in the “Fisheries Departments” and other services like police, patrol boat bases maybe utilised. A set of procedures for an Emergency Action Plan (EAP) must be explained and fully understood before an observer departs on their trip. The EAP must include communications protocol and appropriate contact information in an emergency and as a minimum will include.</p> <ul style="list-style-type: none"> • When to report: (Generally, observers should be required to report any instance of interference, harassment, intimidation, or assault as outlined in ROP training.) • Who to report to: (Observer programmes must have a “Designated Officer/s” who are responsible for maintaining a device capable of receiving a signal from the approved independent two-way satellite communication device.) • Follow up responses: (Observer programme must have an established procedure to initiate contact with the observer, the vessel, and, if necessary, the appropriate enforcement authority of Flag CCM’s and relevant Coastal CCM’s; this procedure must also include clear procedures that must be taken in the event of various emergencies.) • Remedial action: (Observer programme must establish appropriate measures for addressing violations made against observers.) • Completing the EAP protocols for observer related incident involving observer reporting of Interference Harassment, Intimidation must be resolved through a legal or nationally recognized procedure.
<p>Note that the full implementation of this standard is required by Jan 1st 2017</p>	